

Tipping Guide (if enabled)

Add Tips

CREDIT ACCOUNT SALE Press **MENU CANCEL** and **F** at the same time

TIP/TAB MENU: Press **1** to add tips
1. Add tips
2. Open a tab

Tip Menu: Press **3** to scroll through untipped transactions
3. Scroll opened
2. By Trans. #

#0001 SL 64.95 For the next sale, press **ENTER**
To add a tip, press **ENTER**

Tip : \$ 0.00 Enter tip amount without decimal point (enter \$12.05 as "1205")
0.00 **ENTER**

#0002 SL 102.40 The next sale appears. Press **ENTER** to add a tip or **MENU CANCEL** to return to Add Tips menu

Tip Menu: Press **MENU CANCEL** to exit
3. Scroll opened
2. By Trans. #

Edit Tips

CREDIT ACCOUNT SALE Press **MENU CANCEL** and **F** at the same time

TIP/TAB MENU: Press **1** to add tips
1. Add tips
2. Open a tab

Tip Menu: Choose how to access the transactions, e.g. **5** for Transaction # option
3. Scroll opened
2. By Trans. #

#0001 SL 76.95 Press **ENTER** for the next sale.
TP 12.00 B 64.95 To add or edit tip, press **ENTER**

Tip : \$ 12.00 Enter new tip amount without decimal point
0.00 **ENTER**

Tip : \$ 0.00 Next sale appears. To add tip, press **ENTER** or press **MENU CANCEL** to return to Add Tips menu
0.00

Tip Menu: Press **MENU CANCEL** to exit
3. Scroll opened
2. By Trans. #



Decline Codes Glossary

Hold	Lost or stolen card; retain the card if you can
Declined	Issuing bank declines authorization; do not run the transaction again
Call Center	Follow instructions for Voice Authorization above
Call Center 08	Request personal identification from customer before accepting card
Exceeds Limit	Transaction exceeds withdrawal amount or frequency limit
Invalid Amount	Authorization must be for at least \$1
Invalid Card	Card number entered is invalid or magnetic strip is damaged
Invalid Tran	Incorrect transaction attempted
Restricted Card	Card not eligible for transaction
Issuer Not Avail	Card network is down

Contact Information

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NURIT[®] 8000

Merchant ID

Sales Representative

Phone Number



PINNACLE PROCESSING GROUP, INC.

24/7 Local Support
206-436-0505

Toll-Free 877-850-7309

Wireless Radio Support by APRIVA

866-277-4828

Option 1

Quick Reference Guide




NURIT[®] 8000


PINNACLE PROCESSING GROUP, INC.




Credit Card Purchase

Swipe credit cards with the magnetic stripe down and facing towards you

CREDIT SALE ACCOUNT --> Swipe card or manually enter credit card number 

Exp. Date: Enter expiration date: MMY (manual entry) 

CREDIT SALE AMOUNT 0.00 Enter amount of sale without a decimal point (enter \$4.95 as "495") 


If you keyed in the card number manually, follow the terminal prompts until the next screen appears


TEAR SLIP --> Press any Key... After the first receipt prints, press any key to print a customer receipt


Void Transaction

Transactions that have batched cannot be voided; they must be returned (see next section)

CREDIT SALE ACCOUNT --> Press  until terminal displays Void/Frcd, Void/Rtrn or Void/Sale

CREDIT VOID/SALE ACCOUNT --> Swipe card or manually enter credit card number 

Exp. Date: Enter expiration date: MMY (manual entry) 


CREDIT VOID/SALE AMOUNT 0.00 Enter amount of sale without a decimal point (enter \$4.95 as "495") 


TEAR SLIP --> Press any Key... After the first receipt prints, press any key to print a customer receipt

Return Credit Card Purchase

CREDIT SALE ACCOUNT --> Press  until terminal displays Return prompt

CREDIT RETURN ACCOUNT --> Swipe card or manually enter credit card number 

Exp. Date: Enter expiration date: MMY (manual entry) 


CREDIT RETURN AMOUNT 0.00 Enter amount of sale without a decimal point 

TEAR SLIP --> Press any Key... After the first receipt prints, press any key to print a customer receipt

Report Current Batch

CREDIT SALE ACCOUNT --> Press  to enter the Menu screen

MENU SCREEN: 1. Reports 2. Merch. Params Press  for Reports

ENTER PASSWORD: Enter your password 

Ask your supervisor to enter the password for you if you do not know it

REPORTS: 1. Default Report 2. Current Report Select the type of report that you need to print

Close Current Batch


CREDIT SALE ACCOUNT --> Press  to enter the Function menu

FUNCTION MENU 1. REPORT 2. BATCH Press  to start the batch process

Charger Indicator Light

Red Light Battery extremely low and charging
Green Light Battery almost full but still charging
No Light Battery full / Charger not plugged in

Voice Authorization


 When this screen is displayed, request a voice authorization

Call the center which corresponds to the card type to obtain an authorization. The bank number you will be asked for is 089900. Write down the authorization code you receive and proceed to run a 'forced' credit card purchase (see other side)





800-347-1111 800-944-1111 800-528-2121

Force Credit Card Purchase

CREDIT SALE ACCOUNT --> Press  until terminal displays Forced prompt

CREDIT FORCED ACCOUNT --> Swipe card or manually enter credit card number 


Exp. Date: Enter expiration date: MMY (manual entry) 


CREDIT FORCED AMOUNT 0.00 Enter amount of sale without a decimal point 



ENTER Auth. No: Enter the authorization code which you received 

TEAR SLIP --> Press any Key... After the first receipt prints, press any key to print a customer receipt

General Functions

To darken contrast, hold down  and tap 

To lighten contrast, hold down  and tap 

To feed paper, hold down  and tap 

Power On/Off

To turn power OFF, press  and  together

To turn power ON, press  for 5 seconds


Store & Forward Guide

Enable Offline Mode


CREDIT SALE ACCOUNT --> Press  to access the main Menu Screen

MENU SCREEN: 2. Merch. Params 3. Merch. Options Select  for the Merchant Options menu



MERCH. OPTI ONS: 10. Store & Forward 11. Check Reader Scroll with  until Store & Forward is highlighted 

ENTER PASSWORD: Key in your password 


STORE&FORWARD 1. S&F On/Off Select 


Store & Forward Switch ON? Press  to enable Offline mode

MODE SELECT: 2. Stay Offline 3. Off Until Btch Press  to select Off Until Batch mode

LIMIT PER CARD? Accept?ENTER=Yes Press  to set limits for each card type, or  to set the same limit for all cards

ENTER MAX AMOUNT 0.00 Enter value or leave at "0.00" for no transaction limit 

ENTER MAX TOTAL 0.00 Enter value or leave at "0.00" for no total batch limit 

Offline anyway? Accept?ENTER=Yes Select  to enable Offline mode without set limits

Close Stored Batch

CREDIT SALE ACCOUNT OFFLINE Press  to enter the Function menu

FUNCTION MENU 1. REPORT 2. BATCH Press  to close the batch of stored transactions

UPLOAD OFFLINE? ENTR=YES, MENU=NO Press  to start the batch process

